## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Grigore Rusu

Assignee: Dell Products L.P.

Title: System and Method for Event Tracking Across Plural Contact Mediums

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COMMISSIONER FOR PATENTS PO BOX 1450 ALEXANDRIA, VA 22313-1450

## AMENDMENT

Dear Sir

This paper is responsive to the Advisory Office action dated August 8, 2008. This Amendment is being filed with a Request for Continued Examination. Further examination and reconsideration are respectfully requested in view of the amendments and remarks set forth below.